

Poker Dealer

Department: Poker

Reports to: Poker Room Floor Representative

Hours: Flexible

Status: Full-Time Part-Time Exempt Non-Exempt

License Type: Cardroom

Description of Duties:

- Deals various Poker games in accordance with departmental policies and procedures.
- Opens and closes assigned Poker tables.
- Monitors and maintains card control, chip control, and other elements of Poker gaming integrity.
- Hosts guests and ensures high quality games.
- Responds to complaints, mediates disputes, and provides professional and positive guest interactions.
- Answers questions about game rules and casino policies.
- All other duties as assigned.

Work Requirements:

- High School Diploma.
- Poker School Certification preferred.
- 2+ years of poker dealing experience preferred.
- Must be able to obtain the appropriate state occupational license.
- Strong knowledge of poker rules.
- Ability to Explain and operate Poker game play and tournament play.
- Ability to handle cards and chips appropriately.
- Proven customer service skills.
- Excellent communication skills, both orally and in writing.
- Must be able to work a flexible schedule to include nights, weekends and holidays.